



TOWN OF KILL DEVIL HILLS
Land Where Flight Began

MEMORANDUM

January 13, 2025

TO: Mayor and Board of Commissioners

FROM: Debora P. Díaz, Town Manager

REF: New Business

2. Bay Disposal rate increase request (Attached NB-2)

Bay Disposal & Recycling, which provides voluntary subscription residential curbside recycling for the Town's citizens, has requested a rate increase. The attached Public Services memorandum highlights the request by Bay Disposal for a subscription increase to \$14.83 per cart, per month (\$44.50 per quarter). This is a 6.5% rate increase from its previous rate of \$13.99 per cart (\$41.98 per quarter), which was implemented in April 2024. The requested rate increase is to address Bay Disposal's rising operational costs.

The Town has enjoyed a 17-year relationship with Bay Disposal & Recycling, providing citizens a convenient service to those who want it, without imposing it on those who prefer to utilize the Town's Recycle Center. If this rate increase is approved, it would only be the sixth increase since the company entered into a franchise agreement with the Town in 2008.

Staff recommends the Board of Commissioners approve the rate increase to \$14.83 per cart, per month, for the voluntary subscription residential curbside recycling program. A motion would be in order.



THE TOWN OF KILL DEVIL HILLS
NORTH CAROLINA

PUBLIC SERVICES

Post Office Box 1719, 102 Town Hall Drive
Kill Devil Hills, North Carolina 27948
Office Hours: 8:00 a.m. – 5:00 p.m. Mon. – Fri.
(252) 480-4080

Director
STEPHEN F. ALBRIGHT

Assistant Director
DEREK A. DAIL

Administrative Services
MARCIA K. OLLIS

Water Plant
ALFRED BURTON

Water Systems
DAVE SPENCE

Streets
L. RANDOLPH TURNER

Solid Waste
LYNN E. LINDSEY

MEMORANDUM

January 13, 2025

TO: Debora P. Díaz, Town Manager
FROM: Stephen F. Albright, Public Services Director
REF: Subscription Type Residential Curbside Recycling Annual Rate Increase Request

The Town updated the voluntary subscription curbside recycling program franchise agreement in January 2024 following over fifteen years of collections by Bay Disposal. The franchise agreement has provisions for an annual rate increase request.

Attached is a request from Bay Disposal dated December 17, 2024, requesting a rate increase to \$14.83 per month per cart (\$44.50 per quarter). This reflects an approximately 6.5% rate increase over the previously approved \$13.99 rate that was approved on January 11, 2024. The requested increase is to accommodate rising operational costs.

Thank you for your consideration of this request.



December 17, 2024

Town of Kill Devil Hills
107 Town Hall Dr.
Kill Devil Hills, NC 27948

Dear Board of Commissioners,

We are writing to let you know that the Town of Kill Devil Hills Recycling Collection will be increasing 6.5% from \$41.98 to \$44.50 on a quarterly basis effective 4/01/2025. As always, we are committed to providing quality service to the Town of Kill Devil Hills and we thank you for your loyalty and support.

Please do not hesitate to contact me if you have any questions or need additional information.

Sincerely,

Jeremy Savage
Site Manager