



TOWN OF KILL DEVIL HILLS
Land Where Flight Began

**GUIDANCE FOR MANAGING PLUMBING SYSTEMS DURING
TEMPORARY OR PARTIAL SHUT DOWNS**

Attention Owners and Managers of Temporarily or Partially Shutdown Businesses, Residences, Rental Properties, Churches, School Buildings and Other Facilities

Please be aware if you have a facility that is shut down or partially shut down or has reduced operations or occupancy, the water in the unused facility's plumbing may become stagnant. Conditions may develop increasing the risk for the growth and spread of waterborne bacteria, such as Legionella or biofilm, in the facility's plumbing.

These conditions are the result of stagnation because the disinfectant in the supplied water, such as chlorine, can dissipate or become undetectable over time.

There are necessary actions you need to take to ensure the water in your facility is safe as well as taste and odor free before the resumption of normal water use. These actions are detailed in the Center for Disease Control (CDC) guidance on reactivating plumbing systems after dormant conditions on its website at: <https://www.cdc.gov/coronavirus/2019-ncov/php/building-water-system.html>

Feel free to contact the Public Services Department at 252-480-4080 with any inquiries regarding the Town's water quality standards, water system, or other general water service inquiries.